

Section 2: Responsible business

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Responsible business

xxxx has grown quickly to become an energy company operating on a global scale. The nature and scale of our business brings with it a number of responsibilities which we take very seriously. These can be grouped under two headings: [Governance](#) [link to 2.1. Governance] and [Safety and environment](#). [link to 2.2. Safety and environment]

Our approach to governance includes a commitment to corporate transparency: we aim to be as open as possible about our business methods and structure, our strategy and our plans. This section of the website provides comprehensive details of the structure and function of our committees, internal controls, helpline services, external auditing arrangements, risk-management processes and relations with governments.

On the safety and environment side, we now have a comprehensive set of HSSE (health, safety, security and environment) guidelines and policies that are embedded into every area of our business, and involve every one of our employees. In this section of the website we outline our HSSE strategy and plans, and explain how our policies are put into everyday practice, how their effectiveness is measured, and how remedial action is taken where necessary.

Key factors that influence our approach to responsible business

- As a multinational organisation, we need to understand, and act in accordance with, different cultures, political systems, legislations and business practices.
- Energy sector deals and projects involve high costs and complex arrangements right through the supply chain. Compliance with international corporate transparency and reporting requirements is essential.
- All of our activities, including oil and gas exploration, processing, storage and transportation, as well as the generation and supply of electricity and water, have an impact on the environment. For this reason our stakeholders include not just investors, backers, business associates, employees and customers, but also anyone who may be affected by environmental changes arising from our activities.
- We must be aware that as an energy sector business our activities are inevitably subject to particularly close scrutiny not just by regulatory bodies but by the media and the public.

- We employ over 2000 people around the world, many of them working in potentially hazardous jobs (eg oil rig workers). Their safety is paramount.
- Our customer base includes millions of people who depend on us to meet their daily electricity and water needs.